

FIELD SERVICE AND INSTALLATION ENGINEER

Become a Field Service and Installation Engineer for SLM Solutions NA, Inc., where you will work with leading edge metal 3D printing technology in the exciting and growing additive manufacturing market. This is a great position for a candidate with hands-on technical skills. We are looking for candidates to work from remote facilities nationwide and from our North American office in Wixom, Michigan.

COMPANY DESCRIPTION:

SLM Solutions is a leading provider of metal based additive manufacturing technology, commonly referred to as 3D printers, utilizing selective laser melting powder bed fusion technology. Our 3D printers are designed to produce parts directly from a variety of metal powders. The customers for our metal based additive manufacturing systems come from various industries such as aerospace, energy, healthcare, and automotive. Headquartered in Lübeck Germany, SLM Solutions has approximately 420 employees worldwide.

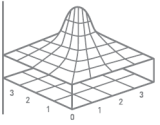
POSITION DESCRIPTION:

SLM Solutions Field Service Engineers provide support to internal and external customers by applying their knowledge and experience with SLM Solutions machines. This position is primarily focused on field installation and field service, and the successful candidate will be responsible for installation of complete systems at customer locations throughout North America. Machine installation includes mechanical set-up, electrical hook-up, precision alignment, and establishing customer network interfaces. In addition, the Field Service Engineer will:

- Provide technical phone support for installed machines.
- Troubleshoot electrical, mechanical, cooling, and gas systems to get machines running.
- Work with customer personnel during installation and start-up.
- Provide initial on-the-job customer training on system use.
- Attend meetings with customers to discuss installation or repair status and timing.
- Communicate the installation or repair status frequently to the customer and the Service Manager.
- Work closely with the Service Manager to ensure the effective and efficient installation SLM Solutions machines.

Whether you work from home or from our office in Michigan, this is field work requiring extensive travel.

The starting salary for this position will be commensurate with qualifications and experience. A monthly car allowance is also provided.



CANDIDATE REQUIREMENTS:

- Required Education and Experience:
- Bachelor or Associate degree in Mechanical, Electrical/Electronic, Automation Technology or similar degree.
- Practical, hands-on mechanical and electrical troubleshooting experience with industrial equipment.
- Computer skills.
- Computer hardware/software set-up experience.
- Ability to read electrical schematics.
- Experience with 3D printing technology, specifically, Metal Powder Bed Fusion.
- Hands-on experience with automation systems in manufacturing plants.
- CAD software experience.
- Strong interpersonal and communication skills.
- This position requires 75%-100% travel.
- Ability to travel internationally if requested.
- Experience requiring use of organizational skills.
- Ability to work independently and cope with pressure.
- Valid driver's license and good driving record.
- Hiring process includes background, driving record, and reference checks which must have satisfactory results.

Other Desired Qualifications:

- Bi-lingual English + German or Spanish.

Our Comprehensive Benefits Package Includes:

- Competitive Compensation.
- Medical, Dental, and Vision insurance.
- Short Term Disability Insurance.
- Long Term Disability Insurance.
- Life Insurance.
- 401K with Company Match.
- Flexible Spending Account.

Apply: careers@slm-solutions.us

NO RELOCATION ASSISTANCE AVAILABLE.

SLM Solutions NA, Inc. IS AN EQUAL OPPORTUNITY EMPLOYER.

SLM Solutions NA, Inc. participates in the E-Verify program for Employment Eligibility Verification.