

SENIOR OPERATIONS MANAGER

Become a Senior Operations Manager for SLM Solutions NA, Inc., where you will work with leading edge metal 3D printing technology in the exciting and growing additive manufacturing market. This position works from our North American office in Wixom, Michigan.

COMPANY DESCRIPTION:

SLM Solutions is a leading provider of metal based additive manufacturing technology, commonly referred to as 3D printers, utilizing selective laser melting powder bed fusion technology. Our 3D printers are designed to produce parts directly from a variety of metal powders. The customers for our metal based additive manufacturing systems come from various industries such as aerospace, energy, healthcare, and automotive. Headquartered in Lübeck Germany, SLM Solutions has approximately 420 employees worldwide.

POSITION DESCRIPTION:

The SLM Solutions Senior Operations Manager will be responsible for the operational activities performed within the Order-to-Remittance value stream. The position will manage customer projects as well as the strategy for effectively collaborating with customers and cross-functional teams to meet customer expectations.

In addition, the Senior Operations Manager will:

- Be accountable for the project management of customer orders from purchase order receipt through installation of the equipment.
- Lead the project coordination of a cross-functional team for order management, fulfillment, and ensure to meet the requirements of the purchase order agreement.
- Lead a team with responsibilities of order management, warehousing and logistics, and inventory management.
- Develop strong relationships with key customer contacts to enable effective engagement and execution.
- Define key project management templates for effective project execution.
- Provide guidance, leadership, and mentoring to an operations team.
- Develop strategic operational plans to support the planned growth of the company.

This position requires approximately 25% travel, both domestic and international.

CANDIDATE REQUIREMENTS:

- Bachelor's Degree in Engineering, Business, or related discipline from an accredited university or college or equivalent knowledge and experience.
- 10+ years in with growing responsibilities in global supply chain roles.
- 1+ years or strong knowledge of project management.
- Proven track record of working with global teams.

Other Desired Qualifications:

- Bi-lingual English + German or Spanish.

DESIRED CHARACTERISTICS:

- MBA and strong financial acumen.
- Track record of creating and executing impactful strategic initiatives and plans with global impact.
- Good knowledge of 3D products and the additive manufacturing industry.
- Strong interpersonal, influencing, and team building skills; proven ability to work well in a matrix environment.
- Strong experience leading or managing projects of various size, duration, and scope and across geographies.
- Strong analytical skills.
- Ability to think expansively, innovatively and laterally in a global, complex environment.
- Clear thinker with an ability to focus on the “critical few.”

Our Comprehensive Benefits Package Includes:

- Competitive Compensation.
- Medical, Dental, and Vision insurance.
- Short Term Disability Insurance.
- Long Term Disability Insurance.
- Life Insurance.
- 401K with Company Match.
- Flexible Spending Accounts.

Apply: careers@slm-solutions.us

NO RELOCATION ASSISTANCE AVAILABLE.

SLM Solutions NA, Inc. IS AN EQUAL OPPORTUNITY EMPLOYER.

SLM Solutions NA, Inc. participates in the E-Verify program for Employment Eligibility Verification.